

The young Japanese working themselves to death

News Article



Japan has some of the longest working hours in the world, and some young Japanese workers are literally working themselves to death. Now there are calls for the government to do more.

Michiyo Nishigaki was a proud mother when her only son Naoya landed a job at a large Japanese telecoms company, straight out of college.

He loved computers, and it seemed like a great opportunity in Japan's competitive graduate jobs market.

But just two years later things started to go wrong.

"He was telling me he'd been busy, but he said he was OK," Ms Nishigaki tells. "But then he came home for my father's funeral and he couldn't get out of bed. He said: 'Let me sleep a while, I can't get up. Sorry, Mum, but let me sleep'."

Later she learned from colleagues that he'd been working around the clock.

"He usually worked until the last train, but if he missed it he slept at his desk," she said. "In the worst case he had to work overnight through to 10pm the next evening, working 37 hours in total."

Two years later Naoya died at the age of 27 from an overdose of medication. His death was officially rule a case of "karoshi" - the Japanese term to describe death attributed to overwork.

Japan has a culture of long working hours and this is not a new phenomenon - it was first recorded in the 1960s - but recently high-profile cases have thrust karoshi back into the spotlight.

Monthly hours

On Christmas Day in 2015, 24-year-old Matsuri Takahashi, an employee at the Japanese advertising agency Dentsu, jumped to her death.

It emerged she had barely slept after working more than 100 hours of overtime a month in the period leading up to her death.

Makoto Iwahashi says that is not unusual, particularly for new starters in a company. He works for Posse, an organisation that runs a helpline for young workers, and says most of the calls are complaints about long working hours.

"It's sad because young workers think they don't have any other choice," he tells me. "If you don't quit you have to work 100 hours. If you quit you just can't live."

Mr Iwahashi says declining job security has made the situation worse. "We had karoshi in the 1960s



The young Japanese working themselves to death

News Article

and 70s - the big difference is they had to work long hours but they were secured lifetime employment. That's not the case any more."

Overtime culture

Official figures put cases of karoshi in the hundreds each year, counting heart attacks, strokes and suicides. But campaigners say the real figure is much higher.

Nearly a quarter of Japanese companies have employees working more than 80 hours overtime a month, often unpaid, a recent survey found. And 12% have employees breaking the 100 hours a month mark.

Those numbers are important; 80 hours overtime a month is regarded as the threshold above which you have an increased chance of dying.

Japan's government has been under increasing pressure to act, but the challenge has been to break a decades-old work culture where it's frowned upon to leave before your colleagues or boss.

Earlier this year the government introduced Premium Fridays, encouraging firms to let their employees out early, at 3pm, on the last Friday each month. They also want Japanese workers to take more holiday.

Workers are entitled to 20 days leave a year but currently about 35% don't take any of it.

Turning off the lights

In the local government offices in Toshima, a district of downtown Tokyo, they have resorted to turning the office lights off at 7pm in an effort to force people to go home.

"We wanted to do something visible," says manager Hitoshi Ueno.

"It's not just about cutting working hours. We want people to be more efficient and productive, so that everyone can protect and enjoy their spare time. We want to change the work environment in total."

In focusing on efficiency he may have a point. While the country may have some of the longest working hours it is the least productive of the G7 group of developed economies.

But campaigners say these measures are piecemeal and fail to address the core problem: that young workers are dying because they are working too hard and for too long.

The only solution they say is to put a legal limit on the overtime employees are permitted to work.

Earlier this year the government proposed limiting average overtime to 60 hours a month though firms would be allowed to up this to 100 hours during "busy periods" - well into the karoshi red zone.

More needed

Critics say the government is prioritising business and economic interests at the expense of the welfare of workers.

"The Japanese people count on the government but they are being betrayed," says Koji Morioka, an



The young Japanese working themselves to death

News Article

academic who has studied the karoshi phenomenon for 30 years.

In the meantime, more young workers are dying and the support groups for bereaved families keep getting new members.

Michiyo Nishigaki, who lost her son Naoya, says the country is killing the very workers it should be cherishing.

"Companies just focus on short-term profits," she says. "My son and other young workers don't hate work. they are capable and they want to do well.

"Give them the opportunity to work without long hours or health problems and the country would be privileged to have them."

Source: BBC News

Are you having any issues supporting your workforce? Are you getting the best productivity from them? If so, we can help. Contact a member of the Linea team who will be happy to assist.

Linea is a results focused Organisational Excellence consultancy with a track record of delivering sustained superior performance that meets and where possible exceeds client expectations.

We combine the credentials of a top tier firm with the depth of expertise and flexibility of a niche practice to support clients in addressing their most pressing organisational issues through the provision of highly professional, innovative, customer focussed solutions which deliver expected business benefits on time every time.

With an exceptional track record of delivering multi-million pound savings for prominent Public and Private Sector clients, our Organisational Excellence approach provides the skills and capability required to support clients to maximise efficiency, improve quality and reduce cost.

News Articles Ends