

## NHSI Operational & Financial Recovery Programme



### Our Client

One of the largest and busiest University Teaching Hospital Trusts in the North West of England. It provides a comprehensive range of acute care services, across its two main hospital sites.

The Trust's income is c£300m and it serves a population of c.400k through a workforce of c.5800.

### Challenge

The Trust struggled to balance its financial position, regularly posting a financial deficit. It also struggled to deliver key operational metrics. As a result NHSI had placed the Trust in 'Special Measures'.

Linea were engaged to provide executive support focused on delivering a **£13m** Financial and Performance Recovery Programme, which needed to be delivered over 8 months and was **£2m** short from inception.

### Solution

Development and embedding of a Programme

Management Office, programme team, programme metrics and governance structure.

Development and management of a programme reporting system providing assurance to NHSI and the Trust Board.

Development and implementation of robust plans to deliver the required financial and operational improvements.

Chairing and management of various operational and performance meeting, including Trust Transformation Steering Group (TSG) and Vacancy Control Panel.

Analysis, management and improvement of Theatre and Patient Flow pathways to advance operational performance.

Development of further plans of **£4m** to offset slippage and operational issues.

### Results

Successfully delivered a **£13.5m** Cost Improvement Programme (CIP)

Mitigated the requirement for in year cash support and provided NHSI with sufficient assurance to lift the financial enforcement notice.

Developed, implemented & managed a comprehensive CIP identifying **£16m** of opportunity to deliver a **£10m** CIP over the next financial year.

'Ian's knowledge & expertise has been fundamental in supporting the Trust to deliver the NHSI Recovery Plan. His professional, hardworking & thorough approach has enabled him to engage at all levels of the organisation, providing unparalleled advice, clarity & challenge to the Board & Senior Team'.

**Chief Executive Officer**